

St. Louis County Public Health & Human Service Department  
Northland Office Building  
307 South First Street  
P.O. Box 1148  
Virginia, Minnesota 55792

## Who To Contact:

Families can call directly for information or to request Family Support Services.

Call St. Louis County Public Health & Human Service Department:

Toll Free: 800-450-9777

Virginia: 218-471-7128

Duluth: 218-726-2000

Hibbing: 218-262-6000



Or visit our website at:

[www.stlouiscountymn.gov](http://www.stlouiscountymn.gov)

# Family Support Services (FSS)



A Service to help families get through tough times!

St. Louis County Public Health  
& Human Service Department  
**Family Support Service**

**Social Workers:**

- Are available to families when times get tough
- Bring support and encouragement to parents and children
- Assist in parent-child conflict and other parenting challenges
- Focus on what families want
- Connect with the child(ren)'s school
- Work with families to find solutions to problems
- Part of a continuum of services that assists at-risk families in making positive changes
- Provide information and referrals
- Assist families in preventing out-of-home placements

- Respond to non-child protection crisis

**Family Support Services**  
**are:**

Voluntary

Free of charge

In your home

Family-centered

Solution focused

Strength-based

Supportive

Time-limited

**FSS Service Plans are:**

- Developed with and in cooperation with the family
- Are established to meet the needs of the family
- Are reviewed every three (3) months



**Goals:**

- Assist families to establish and function independently in the community.
- To keep families together
- To prevent child maltreatment
- To prevent out of home placement
- To promote healthy family relationships

**Who can receive**  
**family support**  
**services?**

Any family with children under the age of 18 years, that live in St. Louis County, regardless of income, is eligible for Family

# Support Services.

